

Q. What is WebSense Express (WSX)?

A: WebSense Express provides the industry's leading content filtering and Internet security capabilities in a simple and affordable solution. It allows small and mid-sized organisations to monitor and block security threats while maintaining employee productivity levels.

Q. What are the unique benefits with WebSense Express?

A. Four key messages summarise the benefits of WebSense Express:

- Delivers best-in-class Web security technology at an affordable price
- Includes enterprise level functionality for a small IT investment
- Provides real-time management visibility into Internet use
- Facilitates easy deployment, management and use.

Q. How is WebSense Express priced?

A. WebSense Express is an all-inclusive product, no add-on options are available. It is priced per user based on subscription in one, two, or three year contracts. Several pricing bands exist depending on geographical region, each supporting 10-user increments. For subscription changes outside the standard renewal cycle, co-term policies allow for easy extensions to keys that align with the existing subscription terms. No discounting applies.

Q. What are the hardware and software requirements to support a WebSense Express installation?

A. For software implementations, the hardware required is:

Intel Dual-Core Xeon 3050/ 2.13 GHz
RAM: 4 GB; HDD: 320 MB
2 10/100 Mbps NICs

The software required to support WebSense Express is Windows Server 2003 SP2 and R2. Note: WebSense Express does not require a preinstalled instance of a database; MSDE is installed as part of the installation process.

Q. How is WebSense Express supported?

A. The WebSense Express technical support is provided to customers by their reseller (1st level), then distributor (2nd level). WebSense Priority One 24x7 support is optional for a fee. Platinum Support is not available.

Q. What is different about WebSense Express vs. WebSense Enterprise® (WSE) and WebSense Web Security Suite™ (WSS)?

A. WebSense Express has been optimised to meet the needs of medium sized and larger organisations with up to 500 users, and includes product innovations such as a simplified user interface, fully integrated system platform, single pass installation, getting started tutorial, and an instant value page.

Some additional differences from WebSense Enterprise and WebSense Web Security Suite are:

- WebSense Express only supports Windows Server and integration to Active Directory,
- WebSense Express relies solely on Network Agent (no Firewall or Proxy integrations),
- WebSense Express runs all filtering/policy services and the Reporting Tools on one server,

WebSense Express does not support:

- The distribution of multiple policy servers, Remote Filtering,

The following capabilities are provided only through WebSense Web Security Suite:

- Maximum security coverage (in both the URL and protocol database), Real-time Security Updates™, and Web Protection Services™.

Q. What if the customer has WSE or WSS and now wants to buy WebSense Express?

A. WebSense provides a "cross"-grade SKUs to migrate from WSE/WSS to WSX. Customers crossing over from WSE or WSS to WSX mid-cycle must purchase a full subscription of WSX, and the remaining subscription duration will be added onto the WSX subscription. For example, if the customer buys the minimum 1 year subscription with 4 months remaining on their WSE/WSS subscription, they will receive WSX subscription key valid for 16 months. There are no migration tools available to move policy and log data from WSE/WSS to WSX.

Q. Where can I get more information or evaluate WebSense Express?

A. A free evaluation of WebSense Express software can be downloaded at www.websense.com/downloads. A product demo is available at www.websense.com that quickly illustrates the product and several use scenarios.